

# Windows End of Support

Microsoft Support  
for Some Versions of Windows  
Ending Soon

# What Does End of Support Mean?

- You will no longer receive software updates from Windows Update.
  - security updates that can help protect your PC from harmful viruses, spyware, and other malicious software, which can steal your personal information.
  - software updates to improve the reliability of Windows—new drivers for your hardware and more.

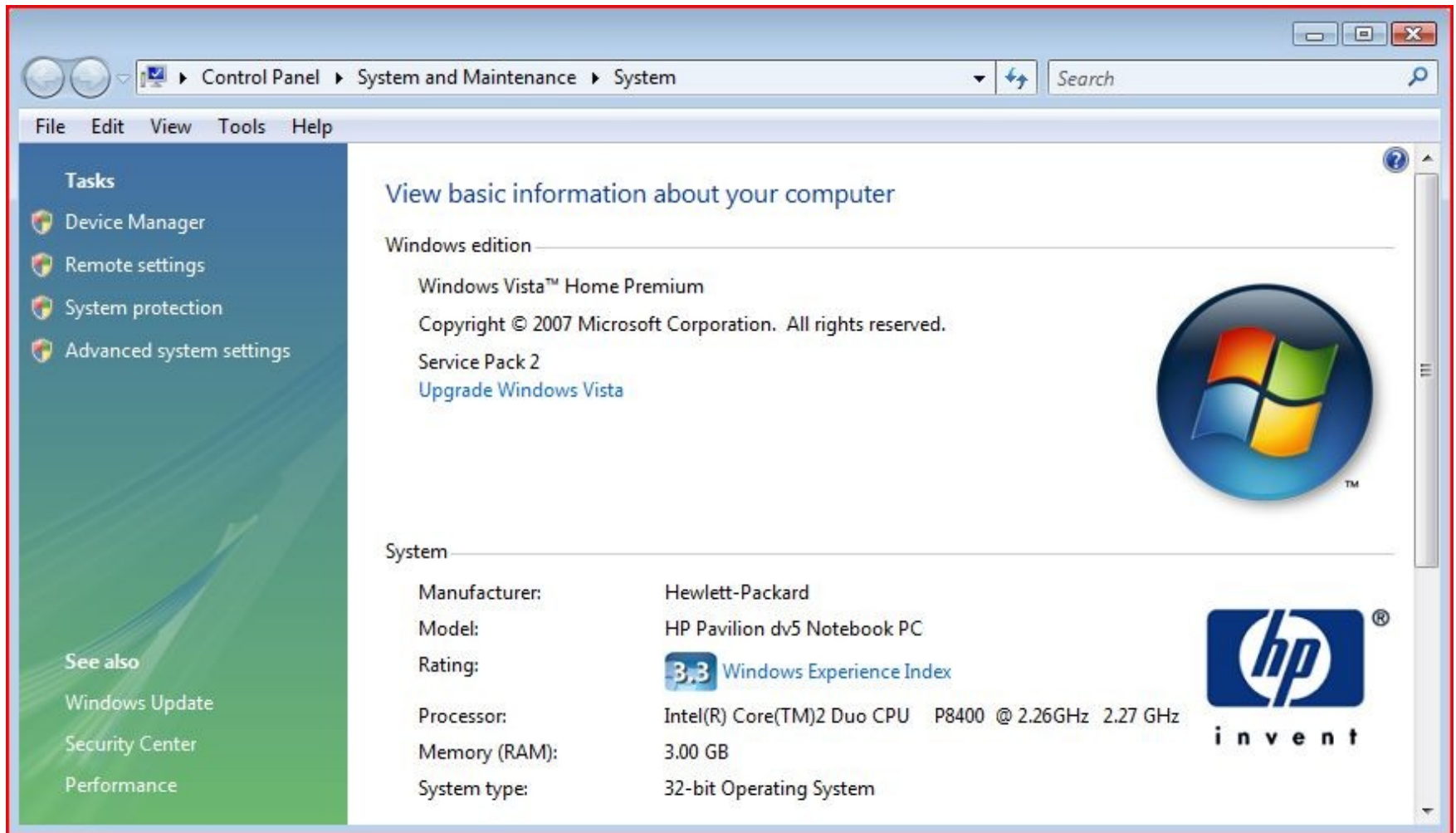
# Windows End of Support Dates

- Support for **Windows Vista** without any service packs will end on **April 13, 2010**.
- Support for **Windows XP 32-bit** with Service Pack 2 (SP2) will end on **July 13, 2010**.
- Support for **Windows XP 64-bit** with Service Pack 2 (SP2) will continue until **April 8, 2014**.

# Which Version of Windows Do I Have?

- Click **Start**, right-click **My Computer** (XP) or **Computer** (Vista), then click **Properties**.
- Under **Windows editions** will be the Windows version and Service Pack you are running.
- Next to **System type** will be either
  - 32-bit Operating System or
  - 64-bit Operating System

# Windows Edition and System Type




The screenshot shows the Windows Vista System Control Panel window. The address bar indicates the path: Control Panel > System and Maintenance > System. The main content area is titled "View basic information about your computer".

**Windows edition**

- Windows Vista™ Home Premium
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- Service Pack 2
- [Upgrade Windows Vista](#)

**System**

Manufacturer:	Hewlett-Packard
Model:	HP Pavilion dv5 Notebook PC
Rating:	 3.3 Windows Experience Index
Processor:	Intel(R) Core(TM)2 Duo CPU P8400 @ 2.26GHz 2.27 GHz
Memory (RAM):	3.00 GB
System type:	32-bit Operating System

**Tasks**

- Device Manager
- Remote settings
- System protection
- Advanced system settings

**See also**

- Windows Update
- Security Center
- Performance

The window also features the Windows logo and the HP logo with the slogan "invent".

# Which Service Packs Should I Install?

- **Vista with no Service Packs**
  - Download and install **Vista Service Pack 2 (SP2)**
- **Vista with Service Pack 1 (SP1)**
  - No action is needed at this time
- **XP 32-bit without Service Pack 3 (SP3)**
  - Download and install **XP Service Pack 3 (SP3)**
- **XP 64-bit without Service Pack 2 (SP2)**
  - Download and install **XP Service Pack 2 (SP2)**